

PAGE	YOUR ORDER SUMMARY	
	ORDER DATE :	ORDER NUMBER :




QTY	PRODUCT CODE	DESCRIPTION	REASON CODE	REASON FOR REFUND CODE
				1 - LOOKS DIFFERENT TO IMAGE ON SITE
				2 - DOESN'T SUIT ME
				3 - ARRIVED TOO LATE
				4 - POOR QUALITY/FAULTY
				5 - DOESN'T FIT PROPERLY
				6 - INCORRECT ITEM RECEIVED
				7 - PARCEL DAMAGED ON ARRIVAL

Delivery and Returns Note

Need to return something? Simply fill in the form and send it back to us with the item(s). The returned item must be **intact**, new and in its original packaging. Should there be evidence that the product has been used, it will not be refunded. Please follow the steps below within 14 days of receiving your delivery:

1. Next to the products listed above, select one of the reason codes against your return;
2. You can place a new order if a replacement size, colour or alternative items are required, and return the original item(s) to us for a refund;
3. Returns can take up to 21 working days to get back to us. It is very important to enclose this form with your parcel to enable us to process your return;
4. Please retain a proof of postage until we have confirmed your refund has been processed.

For more information or help at any time, please contact us to ab@feelkosha.com



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RETURNED GOODS

PLEASE NOTE: THIS IS NOT A PRE-PAID LABEL